

Factsheet NN Group

NN Group is an international financial services company, active in 10 countries, with a strong presence in a number of European countries and Japan. With all its employees, NN Group provides retirement services, pensions, insurance, banking and investments to approximately 19 million customers. NN Group includes Nationale-Nederlanden, NN, ABN AMRO Insurance, Movir, AZL, BeFrank, OHRA and Woonnu. NN Group is listed on Euronext Amsterdam (NN).

We help people care for what matters most to them

Our ambition

We want to be an industry leader, known for our customer engagement, talented people, and contribution to society







You matter





Our strategic commitments



Engaged customers

We deliver an outstanding customer and distributor experience, and develop and provide attractive products and services.



Talented people

We foster a values-based culture and empower our colleagues to be their best.



Contribution to society

We contribute to the well-being of people and the planet.



Financial strength

We are fi nancially strong and seek solid long-term returns for shareholders.



Digital & data driven organisation

We use technology and data responsibly to transform our business and drive operational excellence.



Our responsible investments

In our long-term investment decisions we take environmental, social and governance (ESG) criteria into consideration.

- 1. Integration of ESG factors into our investment processes
- Active ownership towards investee companies
- 3. Application of restrictions based on our policy framework
- 4. Making a positive impact on society, for example by investing in climate solutions such as solar and wind energy

Our Sustainability Ratings and Indices Inclusion

Sustainalytics

Dow Jones Sustainability Index

70/100 18.5 (low risk)

FTSE4Good 4.6/5

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Our Management Board



David Knibbe Chief Executive Officer *



Annemiek van Melick Chief Financial Officer **

Dailah Nihot

Chief People, Communications,



Tjeerd Bosklopper CEO Netherlands Non-life, Banking & Technology



Frank Eijsink CEO International Insurance



Janet Stuijt **CEO Netherlands** General Counsel



Life & Pensions and Sustainability Officer * Chair and CEO of the Executive Board and the Management Board ** Vice-chair and CFO of the Executive Board and the Management Board

Leon van Riet

Our results

Wilbert Ouburg

Chief Risk Officer

Key figures*

In EUR million	1H24	1H23	Change
Operating capital generation	959	997	-3.9%
Value of new business	241	195	23.2%
Operating result	1,329	1,400	-5.1%
Net result	648	586	10.5%
	30 Jun 24	31 Dec 23	30 Jun 23
Solvency II ratio	192%	197%	201%
Non-financial key figures	30 Jun 24	31 Dec 23	30 Jun 23
Non-financial key figures Insurance business Net Promotor Score (NPS) compared with market average	30 Jun 24	31 Dec 23	30 Jun 23
Insurance business Net Promotor Score (NPS)	30 Jun 24	31 Dec 23	30 Jun 23 on par
Insurance business Net Promotor Score (NPS) compared with market average			
Insurance business Net Promotor Score (NPS) compared with market average NPS-r International business	above	above	on par
Insurance business Net Promotor Score (NPS) compared with market average NPS-r International business NPS-r Netherlands business	above on par	above on par	on par
Insurance business Net Promotor Score (NPS) compared with market average NPS-r International business NPS-r Netherlands business Employee engagement	above on par 7.8	above on par 7.8	on par on par 7.9

 $^{^{\}star}$ The table reflects NN Group's 1H24 financial results, as published on 15 August 2024. ** This is the cumulative number since 2022.

Our company

General

Employees

±16.000

Customers

±19 million

Countries in which we operate

10

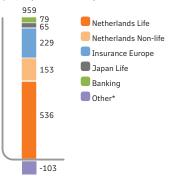
Credit ratings (Financial Strength Rating)

S&P A+ (Stable outlook) Fitch AA- (Stable outlook)

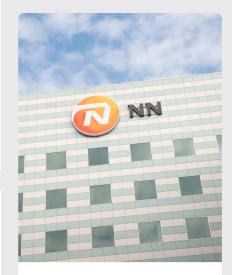
Our company

Segments

Our business activities are structured in reporting segments. Their contribution to the NN Group 1H 2024 operating capital generation is depicted in the graph (in EUR million).



* Holding expenses, debt costs and the contribution from NN Re.



Our contact details

Contact

- 🖶 www.nn-group.com